

U.S. Department of Justice
Civil Rights Division
Disability Rights Section



ADA INFORMATION SERVICES

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This list contains the telephone numbers and Internet addresses of federal agencies and other organizations that provide information about the **Americans with Disabilities Act (ADA)** and informal guidance in understanding and complying with different provisions of the ADA.

Department of Justice offers technical assistance on the ADA Standards for Accessible Design and other ADA provisions applying to businesses, non-profit service agencies, and state and local government programs; also provides information on how to file ADA complaints.

ADA Information Line

800-514-0301  (voice)

800-514-0383  (TTY)

Internet address

www.ada.gov

Equal Employment Opportunity Commission offers technical assistance on the ADA provisions applying to employment; also provides information on how to file ADA complaints.

Employment - questions

800-669-4000  (voice)

800-669-6820  (TTY)

Employment - publications

800-669-3362  (voice)

800-800-3302  (TTY)

Internet address

www.eeoc.gov

Department of Transportation, Federal Transit Administration offers information on the public transit provisions of the ADA.

ADA Assistance Line

888-446-4511  (voice)

TTY: use relay service

Internet address

www.fta.dot.gov/ada

E-mail address

FTA.ADAassistance@dot.gov

Federal Communications Commission offers technical assistance on the ADA's telephone relay service (TRS) requirements.

TRS publications and questions

888-225-5322  (voice)

888-835-5322  (TTY)

Internet address

www.fcc.gov/cgb/dro

Department of Education funds ten regional centers to provide technical assistance on the ADA.

ADA & IT Technical Assistance Centers

800-949-4232  (voice/TTY)

Internet address

www.adata.org

Access Board (or **Architectural and Transportation Barriers Compliance Board**) offers technical assistance on the ADA Accessibility Guidelines.

Publications and questions

800-872-2253  (voice)

800-993-2822  (TTY)

Internet address

www.access-board.gov

ta@access-board.gov

Job Accommodation Network (JAN), is funded by the Department of Labor to provide advice on accommodating employees with disabilities.

Job Accommodation Network

800-526-7234  (voice)

877-781-9403  (TTY)

Internet address

www.jan.wvu.edu

Project ACTION is funded by the Department of Transportation to provide information about making transportation accessible.

Transportation information and publications

800-659-6428  (voice)

TTY: use relay service

Internet address

<http://projectaction.easterseals.com>

Internal Revenue Service offers tax incentives to help cover the cost of complying with the ADA. Form 8826 provides a tax credit for small businesses. Publication 535 explains tax deductible expenses for business of any size.

Tax forms and publications

800-829-3676  (voice)

800-829-4059  (TTY)

Internet address

www.irs.gov

OTHER LAWS OF INTEREST

Other federal laws prohibit discrimination and provide equal opportunity for people with disabilities in **housing, air transportation, Congressional offices and services and access to Federal facilities, post offices and electronic information**. The telephone numbers and Internet addresses for obtaining assistance in understanding these laws are listed here.

Fair Housing Act, for questions or publications, call Department of Housing and Urban Development:

Fair Housing general questions

800-669-9777  (voice)

800-927-9275  (TTY)

Internet address

www.hud.gov/offices/fheo

Fair Housing accessibility questions

888-341-7781  (voice/TTY)

Internet address

www.fairhousingfirst.org

Air Carrier Access Act, for questions pertaining to air transportation, call Department of Transportation:

Aviation Consumer Protection Division

800-778-4838  (voice)

800-455-9880  (TTY)

Internet address

<http://airconsumer.ost.dot.gov>

Accessibility laws applying to Congress, for questions or information, contact the Office of Compliance:

Congressional accessibility

202-724-9250  (voice)

202-426-1912  (TTY)

Internet address

www.compliance.gov

Section 508 of the Rehabilitation Act, for questions pertaining to the accessibility of Federal electronic information and technology, call the [Access Board](#) listed on page one.

Architectural Barriers Act, for questions pertaining to access to Federal facilities and post offices, contact the [Access Board](#), listed on page one.

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